

26 March 2020

NCACCH Update #2 on Coronavirus (COVID-19)

The NCACCH Board would like to acknowledge the challenges and hardships many of our members, clients, community and broader stakeholders are facing during these difficult times.

Following the 24 March announcement from the Prime Minister, the NCACCH Board are continuing to commit to and prioritise the ongoing health and wellbeing of our staff and community.

As the NCACCH Board continues to take a pro-active approach to the advice received from Australian Government, the World Health Organisation and Qld Health; all NCACCH staff are currently transitioning to work from home. You will not be able to <u>visit</u> the Head Office or Gympie Outreach Office from Friday 27 March - **please phone**.

Please be assured, NCACCH will continue to provide service delivery across all programs during this time. ALL client contact will now be done over the phone. NCACCH staff will be using social media such as Facebook, Youtube, livestreaming etc to continue offering health education and information on a range of different topics.

The NCACCH Board strongly encourages all of our members, clients and the wider community, to take the Australian Government's advice regarding social isolation and practicing good hygiene seriously.

Due to the long timeframes (of at least 6 months), concerning the effect Covid-19 will have across the health sector, the NCACCH Board have had to make the difficult decision to postpone the recruitment of the CEO position until later in the year. We will keep you updated on the progress of this. Sharelle Eggmolesse will remain in the Acting CEO position until this time.

As we continue with these uncertain times, please be kind, patient and support each other. If you are feeling unwell, please contact 13HEALTH (13 43 25 84) or visit the dedicated page set up by the Australian Government's Department of Health https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert

The NCACCH Facebook and webpage, <u>www.ncacch.org.au</u> will continue to be updated.

If you have any questions, please contact NCACCH on 5346 9800.

Yours Sincerely

Helen Felstead