

03 September 2020

NCACCH Update #5 on Coronavirus (COVID-19)

As NCACCH continues to operate under its Stage 3; COVIDsafe Plan and services progress back to normal, the NCACCH Board strongly advise our members, clients, and community to not get complacent and continue following the Commonwealth and State advice in practicing good hygiene, physical distancing and staying home if you are sick.

The NCACCH Board appreciate member, client, community and stakeholder support in complying with the required physical distancing when attending NCACCH office and activities.

Effective 01 September 2020, NCACCH community programs will be returning to normal. This includes: Men's and Women's Groups, Playgroups, Exercise Groups etc. However, physical distancing and COVID-safe measures will remain in place and will need to be complied with. Some changes you may notice are: catering, set-up, seating and restricting numbers for group attendance.

Please also be reminded, all services and operations at NCACCH Head Office (Birtinya) and Gympie have returned to business as usual. This includes all Referral processes, please contact NCACCH or a NCACCH Referrer to access required services.

New additional COVID-19 services:

- "Our Tukka Rules" Food Security Program; funded through QAIHC, it offers support to community who have been affected by COVID-19. The types of support include; grocery vouchers, food and basics care packages, no cost nutrition education and additional service referrals to a Dietician
- Mental Health Covid-19 Support Nurse; funded through PHN, with a focus on Chronic Disease clients, it offers additional support to clients who have been impacted by COVID-19.

We are also pleased to announce the NCACCH CEO recruitment will commence over the next couple of weeks. The NCACCH Board have made the decision to outsource the recruitment of this role to Queensland Aboriginal and Islander Health Council (QAIHC). QAIHC are the peak body representing the Community Controlled Health Sector in Qld and have a strong reputation for its integrity and ability to support recruitment to executive roles such as this.

The NCACCH Board would like to acknowledge the strength, commitment and support of its community during these unprecedented times and appreciate the support and patience you have shown the organisation as we try to adjust our business to suit the current situation.

If you are feeling unwell, or have any Covid-19 symptoms, no matter how mild, you should get tested. If you would like further information, contact 13HEALTH (13 43 25 84) or visit the Queensland Government website for the latest updates at https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/latest-updates

The NCACCH Facebook and webpage, <u>www.ncacch.org.au</u> will continue to be updated. If you have any questions, please contact NCACCH on 5346 9800.

Yours Sincerely
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Helen Felstead

On Behalf of the NCACCH Board