



NCACCH | North Coast Aboriginal Corporation
for Community Health

24 January 2023

NCACCH Board of Directors Update

On behalf of the Board of Directors, I would like welcome all of our members, clients, community, partners and other key stakeholders to 2023. This year will continue to be a busy year for NCACCH, with some very exciting priority activities set to be achieved. Following on from another successful, and well supported, 2022 Annual General Meeting (AGM), we would like to share some key updates and priority actions set to occur across the next twelve (12) months.

During 2022, NCACCH had seen many exciting new developments in health service delivery to meet the needs of our community. NCACCH prides itself on its re-occurring annual community survey, where priority areas and gap services are highlighted and considered at Board level. It was from this survey that the recent opening of the Gympie Aboriginal Medical Service was established. This is just one example of how authentic Aboriginal community-controlled health organisations seek to connect, consult and provide solutions to challenges within its community.

More broadly, NCACCH continues to play a pivotal role in providing our mob with available access to appropriate services, support and information they require to not only meet their health needs, but the wider determinants to improve their social, emotional, cultural and spiritual requirements. This is a credit to the commitment, loyalty and hard work our entire team have dedicated in ensuring quality service delivery continues to be provided.

Positive leadership and governance are essential to operational success and quality service delivery. NCACCH's continued ability to attract Directors who pride themselves in the ethical, transparent, and best practice oversight is truly remarkable. However, as NCACCH continues to transform, so do our Directors, and it is with a mix of emotions that we bid farewell to our Chairperson of three (3) years Helen Felstead. Helen has served on the NCACCH Board since 2009 and has made a significant contribution to the community and our strategic direction during this time. We wish her well in her future endeavours.

“Overall, this past 12 months has been one of the most rewarding, enjoyable and fulfilling periods during my time as a Director. I am very proud of our achievements and how much we have accomplished, and I believe we now have the foundational components required to propel the organisation to greater levels.” Helen Felstead

I am very privileged to be elected by the current Directors as your newly elected Chairperson. I have been on the board since 2020 and have held a membership with NCACCH since 2008. I am proud to continue the legacy of so many great Directors before me in continuing to improve the health, wellbeing and contribute to truly Closing The Gap of our people. Continuing on from the successes of 2022, the NCACCH Board of Directors endeavour to maintain the momentum by working with Executive Management on the following key priorities:

- expanding the NCACCH Aboriginal Medical Service in Gympie to include the new Community Hub Space in O'Connell Street. This is set to open in April 2023.
- exploration into the expansion of Aboriginal Medical Service delivery into the Sunshine Coast area.
- continued exploration into offering NDIS and Aged Care Services across the NCACCH service area.

Continued; NCACCH Board of Directors Update

- commencement of comprehensive mental health services within the next twelve (12) months.
- prioritising focus on cultural connectedness and youth specific contribution and program delivery across the next twelve (12) months.

Further information on NCACCHs current Board of Directors, 21/22 Annual Activity Report and 2021-2016 Strategic Plan can be found by accessing the NCACCH website at www.ncacch.org.au or by contacting the office direct.

I would like to thank all our community, clients and members for your continued support and look forward to providing you with more success stories and key updates. I believe our key priorities highlighted in this update are a true reflection of our vision to “improve the health and wellbeing of our community through the provision of culturally safe, responsive and inclusive services’. Furthermore, they positively align with the identified priorities of our local community as identified in the 2022 Community Survey.

If you have any questions regarding this update, please contact Sharelle Eggmolesse, Chief Executive Officer, on sharelle@ncacch.org.au or for any general enquiries please contact NCACCH on 5346 9800.

Yours Sincerely



Kerry Staines

chair@ncacch.org.au

On Behalf of the NCACCH Board