

## HOW TO JOIN THE PROGRAM?

Register either by filling the referral form prior to attending the community education sessions.

or

You can self refer by calling our team direct on **0499 508 796** or email **admin@ncacch.org.au**

or

Please scan this **QR code** for next steps:



**Burangami (ECS) program is an Aged Care connector service not an Aged Care Service Provider.**



North Coast Aboriginal Corporation  
for Community Health



*This program offers  
Culturally Safe, Inclusive  
and Supportive ECS  
Services for community.*

**Burangami program  
is supported by**

NACCHO



National Aboriginal Community  
Controlled Health Organisation

### **HEAD OFFICE**

8/8 Innovation Parkway,  
Birtinya, Qld 4575

### **ABORIGINAL MEDICAL SERVICE**

Gympie

31 Excelsior Road,  
Gympie, Qld 4570

### **GYMPIE FAMILY HUB**

2 O'Connell Street  
Gympie, Qld 4570

[www.facebook.com/ncacch](http://www.facebook.com/ncacch)  
[www.ncacch.org.au](http://www.ncacch.org.au)



# BURANGAMI

(Boor'ang'ami)

*"we listened....."*

Creating Pathways to  
Elder Care Support (ECS)

**Burangami (ECS) program is an Aged Care Connector  
Service not an Aged Care Service Provider.**

## 0499 508 796



North Coast Aboriginal Corporation  
for Community Health

## WHAT IS BURANGAMI PROGRAM?

The Burangami Elder Care Support (ECS) Program helps respected peoples, Aboriginal and/or Torres Strait Islander Seniors and Elders in the Sunshine Coast, Gympie, and Noosa regions by **improving access to Aged Care Services** and **removing the barriers** that may prevent them from receiving the care they need.

## HOW?

We provide **free support** to Aboriginal and/or Torres Strait Islander people aged

# 50 and over

assisting them through every step of their Aged Care journey, from registration to assessment services through **My Aged Care**

### Key Contact Numbers:

- Carers Gateway: **1800 422 737**
- My Aged Care: **1800 200 422**
- Older Persons Advocacy Network (OPAN) : **1800 700 600**
- Emergency: **000**

## HOW THE PROGRAM CAN HELP YOU?

Burangami program focuses on connecting you with aged care services by providing:

**Education and Awareness:** We inform about available aged care services.

### Support in My Aged Care Registration:

- a) We **sit and yarn** during the screening process for My Aged Care registration.
- b) We provide **community awareness sessions** on how to register for the My Aged Care program.
- c) We **train and support** you in navigating conversations with assessors and during phone calls with MyGov staff.
- d) We offer **education sessions** for carers, spouses, and partners to help understand the aged care system.
- e) We **listen to your concerns or challenges**, recognizing the barriers in navigating the Aged Care System.

## WHO IS ELIGIBLE FOR BURANGAMI?

- ⦿ Aboriginal &/or Torres Strait Islander peoples aged 50 years and over
- ⦿ Reside in the Sunshine Coast, Noosa, Gympie and surrounding areas.
- ⦿ Needing assistance with registering for My Aged Care (MAC)
- ⦿ If we can't help you at this time, the team will refer you to the appropriate service to assist you.

For more information please contact our Burangami team on **0499 508 796** or email [admin@ncacch.org.au](mailto:admin@ncacch.org.au)

### Burangami (ECS) Program Team

- ⦿ Elder Care Support Coordinator
- ⦿ Elder Care Support Officer

# 0499 508 796