



21 November 2024

NCACCH Board of Directors Update

On behalf of the Board of Directors, I would like to share some important updates on the way NCACCH will be delivering its allied health and Aboriginal Medical Service (AMS) delivery.

“Long-term funding approved for the Gympie AMS and establishment of a Mobile Health Clinic. This will improve service access to our communities in outreach areas across Tin Can Bay, Curra, Imbil, Kilkivan, Pomona and Tewantin”

Following a challenging 12-months, we are extremely pleased to announce NCACCH has successfully lobbied for the Gympie AMS to receive long term funding. This new funding commenced on 01 July 2024 and will assist in recruiting additional General Practitioners to support our growing demand for services in the region. In addition, we are excited to be building our MobPod (mobile health clinic) which is due for completion in January 2025. It is expected service delivery will commence in February 2025 across key locations where our community may face barriers such as transport, reduced service delivery and increased financial barriers.

“Establishment of an Aboriginal Medical Service in Maroochydore”

We are very excited to announce the establishment of a new AMS in the Sunshine Coast. With ongoing increase of client numbers, reduction of General Practices bulk billing and increased costs of living, our Board and Executive team have worked hard to successfully expand our Hybrid Brokerage and AMS service model. Based on previous community survey results, public transport, ease of access to other social and health services, we are currently looking for a suitable location and space in the Maroochydore area. Further updates on community consultations and AMS establishment will be coming soon.

“Commencement of allied health and specialist clinics at the Gympie AMS, Gympie Family Hub and Birtinya Head Office”

Based on increasing demand for allied health and specialist services, NCACCH has commenced clinics across all sites. In addition, it is expected these services will also be available from the MobPod and Maroochydore AMS when they launch. The following clinics are available now for all NCACCH clients:

NOTE: GP Referral is required

- **Mental Health:** Psychologist
- **Pharmacist:** medication reviews, assist with webster packs, home visits and general advice
- **Dietition:** including group “Good Tukka” cooking sessions
- **Eye Health:** optometrist with access to free glasses for eligible clients
- **Hearing Health (0-6 years old):** in collaboration with Hearing Australia
- **Respiratory:** in collaboration with Sunshine Coast Hospital and Health Service (SCHHS)
- **Persistent Pain:** in collaboration with SCHHS
- **Paediatrician (0-16 years old):** assessments, health checks and referrals
- **School Readiness Program (3-5 years old):** in collaboration with Your Best Life
- Priority access to **SCHHS dental clinics** (concession card holders only)

Where possible, we encourage all of our clients to access their General Practice for an Aboriginal Health Check (715) where relevant referrals and care plans may be developed to access required allied health and specialist services. More information can be found on our website at <https://ncacch.org.au/our-services/allied-health/>

We thank you for your support as we continue to expand and improve our Hybrid and Brokered health services to continue meeting the needs of our community. If you have any questions regarding this update, please contact Sharelle Eggmolesse, Chief Executive Officer, on sharelle@ncacch.org.au or for any general enquiries please contact NCACCH on 5346 9800.

Yours Sincerely

Kerry Staines

chair@ncacch.org.au

On Behalf of the NCACCH Board