

Message Stick



20/01/2025

1
Update
#01

Maroochydore
Aboriginal Medical Service



Kerry Staines
Chair



Sharelle Eggmolesse
CEO



NCACCH
North Coast Aboriginal Corporation
for Community Health

"NCACCH acknowledges the
Traditional Custodians of the
land and pays respect to Elders;
past, present and emerging"

"Your Pathway to Better Health"

Maroochydore Aboriginal Medical Service

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We are very excited to announce the establishment of our first AMS in the Sunshine Coast. With ongoing increase of client numbers, reduction of General Practices bulk billing and increased costs of living, our Board and Executive team have worked hard to successfully expand our Hybrid Brokerage and AMS service model. Based on previous community survey results, public transport, ease of access to other social and health services, we have successfully secured a suitable location and space in the Maroochydore area.

Welcome Martie !

Martie Eaton will be Project Managing our AMS establishment and is a long-term Sunshine Coast local who holds a Bachelor's degree in Social Science and has over 30 years of experience in the healthcare sector.

Since 2012, Martie has been fortunate to work with the Institute for Urban Indigenous Health (IUIH), where she has contributed to improving service delivery within the Aboriginal Community Controlled Health Service (ACCHS) space, initially with Moreton ATSICHS as their inaugural Health Services Manager. Throughout her time at IUIH, Martie has worked on a range of projects, including supporting the establishment of six Primary Health Care (PHC) clinics and leading the development of four GP Respiratory Clinics (GPRCs) across South East Queensland during the COVID-19 pandemic. She has also been part of developing and implementing the IUIH System of Care (ISoC) and ISoC2 "pod model," which have helped strengthen service delivery.

Over the last ten years, Martie has been honoured with requests to share her service development experience with Aboriginal Community Controlled Health Organisations (ACCHOs) across the country, an opportunity she deeply values. Her focus remains on collaboration, learning and supporting meaningful improvements in health service provision with a passion for removing barriers to access for Aboriginal and Torres Strait Islander people.



**Project Manager
Update**

Watch: Maroochydore AMS Update



Video Update



The NCACCH Journey

Listening to what our mob told us was important, the NCACCH Board made the big decision to add new ways of delivering services. We shifted to a mix of the Brokerage model and an Aboriginal Medical Service (AMS) model, helping us grow, meet demand, and stay strong for the future.

For over 20 years, NCACCH has been proud to run a unique Brokerage model—a way of delivering services that focuses on client choice, keeping costs low, and putting our mob first. We were the only Aboriginal Community Controlled Health Organisation (ACCHO) in the country operating this way. But as our community grew, health services became harder to access, and the funding stayed much the same, it became clear we needed to change to keep meeting everyone's needs.

This change has been a huge success.

We opened our first AMS in Gympie in 2022, followed by our first Community Hub in 2023. Then came a second AMS in Maroochydore and, in 2025, our first mobile health clinic (MobPod) for Gympie and nearby towns. Our Board and staff are so proud to take this journey with our community, and we look forward to continuing to provide safe, culturally strong care for our mob now and into the future.

The NCACCH Journey

NCACCH was incorporated in 1997 under the CASTI Act (2006). NCACCH is funded by the Australian Government's Department of Health (DoH), through the Grant Services Branch (GSB) as an Aboriginal Community Controlled Health Service. In 2011 NCACCH became an ISO 9001:2008 Quality Management Systems Accredited Organisation.

1997 NCACCH was incorporated



The Brokerage business model was developed to assist with access, client choice and reconciliation. Choosing a Doctor and/or Allied Health service close to the client reduced issues such as transport and reduced service delivery.

2001 Brokerage Model



The NCACCH Journey

2022 Gympie AMS

Increased population, service demand, reduced approved Doctors and client feedback (through community surveys), it became evident there was a need for a local Aboriginal Medical Service (AMS), with Gympie having the highest demand.



Funding secured for Gympie AMS

Long term funding was successfully secured for the Gympie AMS, allowing for the expansion of a second AMS on the Sunshine Coast.

2024

Funding secured for CHSP

In alignment with NCACCH's strategic plan, a successful tender to commence Commonwealth Home Support Program (CHSP) was achieved. This is in the early planning stages.



2023 Gympie Community Hub

To value add and compliment existing service delivery, another need identified was the need for a culturally safe community space for people of all demographics to come together and access other social, family and cultural support and services

The NCACCH Journey

Come and Join our Elder Consultations & Info Session

Give us your feedback on the fit-out plans, sample colours and services being offered to make sure we make this space right for community.

Have Your Say

NCACCH
North Coast Aboriginal Corporation
For Community Health

**MAROOCHYDORE
ABORIGINAL MEDICAL SERVICE (AMS)**

**Elder Consultation
and
Information Session**

11.30AM - 1.30PM

**WEDNESDAY 29 JANUARY
NAMBOUR RSL
8-14 MATTHEW STREET**

**MONDAY 10TH FEB
CALOUNDRA RSL
19 WEST TERRACE**

**FRIDAY 7TH FEBUARY
MAROOCHYDORE RSL
105 MEMORIAL AVE**

**WEDNESDAY 19TH FEBUARY
TEWANTIN/NOOSA RSL
1 MEMORIAL AVE**

Transport Provided Upon Request
Hot Lunch Provided

**RVSP BY WEDNESDAY 22 JANUARY 2025
ON 5346 9800**

PHOTO ID OR RSL MEMBERSHIP MAY BE REQUIRED

HAVE YOUR SAY

Come and Join our Community Consultations

Give us your feedback on the fit-out plans, sample colours and services being offered to make sure we make this space right for community.

Have Your Say



North Coast Aboriginal Corporation
for Community Health

MAROOCHYDORE ABORIGINAL MEDICAL SERVICE (AMS)

Community Consultation and Information Session

**HAVE
YOUR SAY**

FRIDAY 31ST JANUARY
COOLUM BEACH, 9-11AM
COOLUM LIBRARY EVENT SPACE
6 PARK STREET

MONDAY 24TH FEBRUARY
COOROY LIBRARY 9-11AM
COOROY CA MEETING ROOM
9 MAPLE STREET

THURSDAY 06TH FEBRUARY
GOLDEN BEACH, 2-4PM
FRASER PARK, GOLDEN BEACH

TUESDAY 25TH FEBRUARY
MALENY, 9-11AM
MALENY MEETING ROOM
5 CORAL STREET

SATURDAY 15TH FEBRUARY
MAROOCHYDORE LIBRARY
9-11AM
44 SIXTH AVENUE

TUESDAY 25TH FEBRUARY
NAMBOUR LIBRARY, 1-3PM
CNR CURRIE & BERRY STREETS

Light Refreshments Provided

NO RVSP REQUIRED
PHONE 5346 9800
FOR MORE INFORMATION

AMS Services

- Consultations
- 715 Health Checks
- Care Plans
- Chronic Disease Management
- Child and Maternal Health
- Tackling Indigenous Smoking
- Men's and Women's Health
- Sexual Health
- Transport

Allied Health

- Eye Clinics (optometrist)
- Ear Checks (audiologist)
- Lung Clinics (respiratory)
- Pain Clinics
- Mums and Bubs Clinics (Midwife)
- Mental Health (psychologist)
- Dietitian
- Community Pharmacist

New / Future Services

- Allied Health on Staff
- Increased Specialist Services
- Social, Emotional and Wellbeing Service
- Aged Care – CHSP and Support At Home
- Mobile Health Clinic (MobPod)

AMS & Future
Services