



03/03/2025

Dear NCACCH Client,

We hope you are staying safe and well. Cyclone Alfred is currently being closely monitored, and we are now in a **Prepare Now** phase. While landfall is not expected until later this week, we want to ensure you are informed and prepared.

Stay Updated & Prepared

We encourage all community members to review their local disaster preparedness plans and stay updated via the following official resources:

- Sunshine Coast: Disaster Hub
- Gympie: Disaster Dashboard
- Noosa: Disaster Management
- QLD Government: Get Prepared QLD

Birtinya Head Office Update

The Head Office will remain open, and all Brokerage services will continue. If there is a disruption to services, we will notify clients via SMS.

Gympie Family Hub Closure

For the safety of our clients, staff, and community, the **Gympie Family Hub will be closed** from Wednesday (5th March 2025) and will re-open on Monday (10th March 2025), pending further updates.

Gympie AMS Update

There is a flood watch warning for the Mary River and at this stage the Gympie AMS will remain open. We are **limiting bookings from Wednesday to Friday** to reduce potential disruptions. If closure becomes necessary, we will notify affected clients regarding rescheduled appointments.

Need Assistance?

If you have any concerns or need support, please contact us at **07 5346 9800**. We will continue to provide updates as more information becomes available. Stay safe, and please take all necessary precautions.

Stay informed via the **Bureau of Meteorology**: www.bom.gov.au

Sharelle Egmolesse
Chief Executive Officer