



06/03/2025

Dear NCACCH Client,

We hope you are continuing to prepare and staying safe and well. As Cyclone Alfred continues to move along the southeast Qld coast, please remain alert, calm and follow local advice from a credible source such as your local Council's website or Disaster Hub.

### **Stay Updated & Prepared**

We encourage all community members to review their local disaster preparedness plans and stay updated by clicking on the following official resources:

Sunshine Coast: [Disaster Dashboard](#)

Gympie: [Disaster Dashboard](#)

Noosa: [Disaster Dashboard](#)

QLD Government: [Get Ready Qld](#)

### **Need Assistance?**

If you require support during this period, please contact:

**Disaster Support & Recovery** | Community Support – 1800 173 349 (Available 24/7 for information on relief hubs and disaster support)

**Emergency Calls:** 000

**TTY Emergency Calls:** 106

**State Emergency Service (SES):** 132 500

**Queensland Emergency Contacts:** Find the list by clicking [here](#)

**Stay informed via the Bureau of Meteorology:** [www.bom.gov.au](http://www.bom.gov.au)

### **NCACCH Emergency Assistance**

Please contact:

**Gympie:** Katrina Luckett - 07 5346 9889

**Sunshine Coast:** Sharelle Eggmolesse - 07 5346 9887 / Taylor Moxham - 07 5346 9888



## Places of Refuge

For residents and visitors who have no other accommodation options:

- **Nambour Showgrounds:** Crossover via Coronation Avenue (animals welcome but must be kept in crates that are provided by the owner)
- **Caloundra Indoor Stadium:** North Street, Caloundra
- **Landsborough Sportsground:** 15 Tunnel Ridge Road, Landsborough
- **Noosa Leisure Centre:** 9 Wallace Drive, Noosaville (animals welcome but must be kept in crates that are provided by the owner)
- **Gympie:** To Be Confirmed

Further information can be found on the Disaster Hub pages:

Sunshine Coast: [Disaster Dashboard](#)

Gympie: [Disaster Dashboard](#)

Noosa: [Disaster Dashboard](#)

## **NCACCH Closures & Service Updates**

### Birtinya Head Office

- Closed and will re-open Monday 10 March 2025.
- All **referral requests will not be available** until NCACCH reopens.
- If there are disruptions to services with **external brokerage providers**, please contact the service provider directly.

### Gympie Aboriginal Medical Service (AMS) and Gympie Family Hub

- A **flood watch warning** continues to be in place for the Mary River.
- Closed and will re-open Monday 10 March 2025.

**Sharelle Eggmolesse**  
Chief Executive Officer